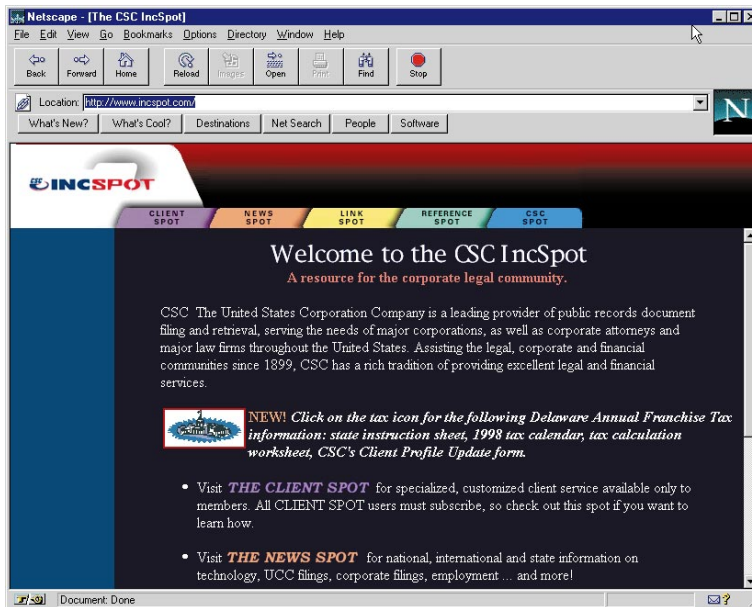


ADOBE CUSTOMER SPOTLIGHT

CSC The United States Corporation Company

*Adobe Acrobat Speeds Delivery of Legal Documents to CSC Clients;
Enhanced Online Forms Features Streamline Completion of Materials*

Adobe® Acrobat®



CSC's IncSpot Web site provides clients with PDF files of more than 1,000 corporate forms and 3,000 procedural outlines for completing and filing public documents with multiple state agencies.

Key Benefits

- Information saved to a CSC database can be fed automatically into fields within Adobe Portable Document Format (PDF) forms, allowing clients to enter data once to complete multiple, state filings.
- Corporate lawyers and paralegals nationwide have instant, round-the-clock access to thousands of official corporate forms in PDF.
- With Adobe Acrobat Forms Update software, CSC is looking to revamp franchise tax worksheets by introducing online forms in PDF that support calculations.
- CSC's library of more than 1,000 corporate forms and 3,000 procedural outlines in PDF is one of the legal profession's most comprehensive information resources.
- State documents are converted easily to PDF files that retain the exact look and feel of the originals.
- Clients can generate invoices and statements in PDF using an application custom-built by CSC.

Understanding the maze of business law that keeps corporations running is a daunting task. Company registrations, patent laws, copyright protection, and tax codes are just a few of the issues. Even relatively simple ventures—introducing a new product, opening another store, or filing an annual report—require submitting an enormous amount of paperwork to federal and state governments. Corporations often spend weeks just tracking down and completing the necessary forms.

That's where CSC The United States Corporation Company comes in. For 100 years, CSC has worked with major U.S. companies, including Chevron, TCI, and Marriott, to simplify the retrieval and filing of public documents with government agencies.

“We stand at the border between the public and private sectors,” said Brett Davis, CSC's market development manager. “Instead of dealing with the nuances of 50 state jurisdictions, corporations and law firms rely on us to expedite the processing of legal documents with government offices.”

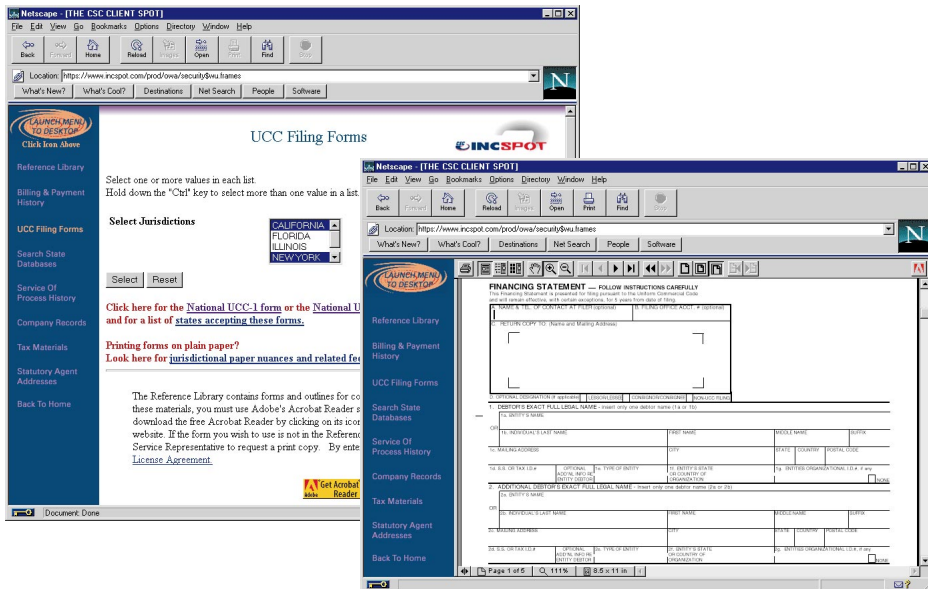
Quick, Easy Access to Legal Materials

As a recognized leader in legal services, CSC was the first in its industry to use the Internet to offer easy, online access to legal materials, providing clients with immediate, 24-hour access to critical documents delivered as Adobe Portable Document Format (PDF) files. Today, CSC clients can download, print, and review more than 1,000 corporate forms and 3,000 procedural outlines in PDF from the company's IncSpot Web site at www.incspot.com.

The enthusiastic response to IncSpot led CSC to expand the service to support online forms completion with Adobe Acrobat Forms Update software. The enhanced application automatically takes information entered by the client and saved to CSC's database and places it into fields in PDF forms, which are delivered to users' desktops.

“When you're dealing with government documents, materials have to be in on time and each form has to meet government standards,” said Anthony Renzette, manager of the legal forms library at CSC. “From





CSC clients can access and complete PDF forms online that retain the exact look and feel of the paper originals and meet all necessary government standards.

our Web site, clients can generate and print completed PDF forms that look exactly like paper-copy originals required by government jurisdictions. Adobe Acrobat and the enhanced forms capabilities make it easy for us to maintain an online library filled with timely, accurate state forms.”

Multistate Document Processing: Delivering Completed Forms in PDF

Corporations frequently have to file documents in multiple states, a process that requires one or more paralegals to spend days or weeks collecting materials and manually retyping the same information into each state form.

By combining Adobe Acrobat, Oracle® Developer 2000, and HTML, CSC devised a creative solution to the problem. Now, if a company has to register a new business in multiple states, a client can open an HTML form on IncSpot, enter information, and send it to an Oracle database at CSC. The system automatically retrieves data from the database, populates the fields within the appropriate legal forms in PDF, and delivers completed files to a user’s desktop.

“With Adobe Acrobat, Acrobat Capture,® and Acrobat Forms Update software, we developed a powerful system for letting clients retrieve materials and complete online forms that meet and often exceed government standards.”

— Anthony Renzette,
Manager of the Legal Forms Library, CSC

“The PDF forms provide finished documents that can be printed, signed, and sent directly to a state or federal agency,” said Michael Benson, IncSpot Product Manager. “Our clients spend a fraction of the time completing forms, and government agencies get what they need ahead of schedule.”

Online Calculations in PDF

One area that is particularly difficult for corporations is tax law and calculating state franchise taxes. For years, CSC provided clients with detailed tax worksheets in paper copy. But now, with the help of Adobe Acrobat Forms Update software, CSC is looking to revamp tax calculations by introducing interactive online worksheets. Users will be able to enter information into a PDF form; perform addition, subtraction, or multiplication; and check results for possible errors.

“In the future, automated calculation features will greatly reduce the time and hassles clients experience when figuring out taxes. It’s an exciting service that’s the first of its kind in our industry,” Renzette said.

Improving Customer Service, Cutting Costs

PDF technology’s ease-of-use and features enabled CSC to find additional, innovative uses for the technology. For example, CSC built a customized application to allow clients to generate billing invoices and statements. “The statements look exactly like the ones we send by mail,” Renzette explained. “The added benefit is that now clients can access them online immediately.”

More information about CSC is available at www.incspot.com. Additional information on Adobe Acrobat, Acrobat Capture,® and the Acrobat Forms Update software is located at www.adobe.com.

CSC The United States Corporation Company Systems At-A-Glance

Software:

Adobe Acrobat (for UNIX® or Windows NT®)
Adobe Acrobat Forms Update software
Adobe Acrobat Capture
Adobe Acrobat SDK
Oracle Developer 2000/Oracle relational database
Sun™ Solaris® 2.5 operating system (server)
Microsoft® Windows® 95 and Windows NT (clients)

Hardware:

Server: Sun UltraSPARC1
Clients: PCs running Windows 95 and Windows NT;
Apple Macintosh Computer

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